



## **TECHNICAL BULLETIN**

### **Weather Damage: Improper Installation Can Void Warranty**

With the recent inclement weather conditions, we are encountering a growing number of faulty fixed H<sub>2</sub>S gas monitoring system components. This brings to mind questions of warranty replacement for said components. We are reaching out to our customers who have fixed H<sub>2</sub>S gas monitoring systems which we service, to clarify where Guardian stands with warranty issues and how we can help you in an effort to reduce costly callouts due to system failures.

Many of the systems that have been installed in recent years at your locations may have been installed using incorrect weather resistant conduit components. It has become increasingly noticeable that some systems recently installed are not water tight. This shortcut, if you will, leaves your fixed H<sub>2</sub>S gas monitoring systems highly susceptible to the ever changing weather conditions we encounter in Kern County. Guardian Safety Services will be unable replace components under warranty coverage which have been damaged by weather conditions if the systems have not been installed correctly.

To resolve the incurred costs of replacing your fixed H<sub>2</sub>S gas monitoring system components when weather strikes, we are recommending that the existing systems be corrected to be water tight throughout the entirety of the conduit; and that any new fixed H<sub>2</sub>S gas monitoring systems being installed are water tight.

For more information or to further this discussion, please feel free to give me a call (661-330-5860). I will be more than happy to meet you at your fixed gas monitoring system location to assist in identifying potential installation problems.

Respectfully,

Christopher Settlemire  
Field Supervisor

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